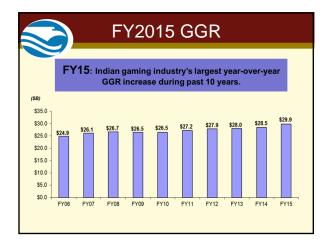
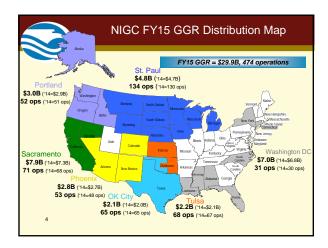




## Commission's Initiatives

- Rural Outreach
- Staying ahead of the Technology Curve
- Supporting a strong workforce both in-house and among our regulatory partners
- Protect against anything that amounts to gamesmanship on the back of tribes







## Tulsa Region

- Eastern Oklahoma, Kansas
- 18 Tribes-Operating 71 gaming facilities:

Class II (only) 2 Class III (only) 2 Class II and III 67



## Tulsa Region

### **Backgrounds & Licensing**

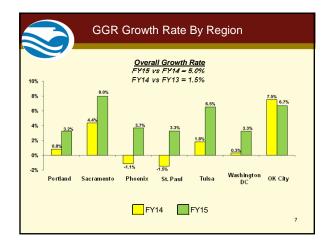
October 2015 to September 2016

- Fingerprints Processed 6,874
- NORs Received 4,527
- NGLI Received 1,936

October 2016 to May 2017

- Fingerprints Processed 4,703
- NORs Received 3,193
- NGLI Received 1,347







#### Regional Compliance Issues/Guidance

#### ISSUE:

- Submission of NOR/NGLI
- KE/PMO Licensing Concurrence Letters
- Submission of AFS, Fees & Worksheets
- FBI MOU CHRI
- 547 Grandfathered Games

#### **GUIDANCE:**

- Timeframes Due dates
- Electronic email notification
- Timeframes Due dates
- · Privacy Act Notification
- NIGC Website comment period



## Office of General Counsel

Requesting OGC Opinions:

- Indian Lands
- Game Opinions
- Declination Letters

q



## Office of General Counsel

#### **OGC Technical Assistance**

- Informal Gaming Ordinance Review
- Regional Training Courses
- Other Questions or Concerns



## Office of General Counsel

#### Facility License Notifications & Submissions

- Part 559
- Notify NIGC 120 days before opening
- Common Items Missing:
  - Name of the facility
  - Address
  - Deed
  - Tract Number

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## Office of General Counsel

#### Gaming Ordinances

- Part 522
- Model Gaming Ordinance (online)
- Common Items Missing:
  - Copies of the tribal gaming regulations
  - A copy of the tribal-state compact/Secretarial Procedures
  - Procedures to resolve disputes
  - Identification of a law enforcement agency that will take fingerprints
  - Privacy Act Notice
  - Parts 556 & 558



## Office of General Counsel

#### Potential Issues:

- 1. What constitutes "management"?
- 2. Sole Proprietary Interest
- 3. Uses of Gaming Revenue

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## **Technology Division**

#### ITVA's 2016

Requests-1Completed - 0

#### Common ITVA Issues Identified

- Microsoft Patches not updated
- Virtual Network Computers unsecured
- · Remote username/passwords

unencrypted

# 2016 Regulating Gaming Trainings (RGT's) Questions 1. Forensics

- 2. Class II Systems
- 3. IT Threats

#### Common Compliance Assessments

- (ICA's) Issues Encountered
- Remote Access 2. Policy and Procedures
- Logical Security proper username/passwords in place

#### 2016 IT General Interactions

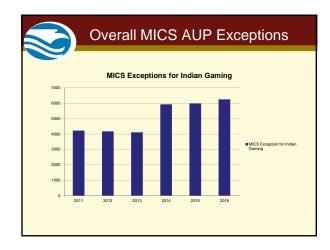
- 1. Remote Access
- 2. Network Security 3. Vendor Issues

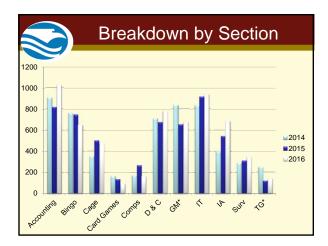
Technology Division provides  $\underline{\text{free}}$  IT Vulnerability Assessments that assist with identifying IT Network deficiencies sign up at  $\underline{\text{http://www.nigc.gov}}$ 



#### **Audit**

- Internal Control Assessments
  - Limited Scope review of specific areas







## 543 Tied #5 Finding

- Audit and accounting 543.23(c)(4)
  - -Internal audit
  - Controls established and procedures implemented
    - Internal auditor(s) are independent of gaming operations with respect to departments subject to audit (auditors internal to the operation, officers of the TGRA, or outside CPA firm may perform this function)



## 543 #5 Finding

- Auditing Revenue 543.24(d)(8)(iv)
  - -Establish controls and implement procedures:
  - -Drop and Count
    - Quarterly, inventory all controlled keys and reconcile to records of keys made, issued, and destroyed
    - Investigate all keys unaccounted for, and document investigation

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## 543 Tied #2 Finding

- Auditing Revenue 543.24(d)(4)(iii)
  - Establish controls and implement procedures to audit the following operational area:
  - Gaming Promos and Player Tracking
    - Annual review of computerized player tracking systems
    - Ensure configuration parameters are accurate and alterations have authorization from management
    - Review performed by agent(s) independent of individuals that set up/change system parameters
    - · Document and maintain the test results.

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## 543 Tied #2 Finding

- Auditing Revenue 543.24(d)(4)(ii)(A)
  - Establish controls and implement procedures to audit the following operational area:
  - Gaming Promos and Player Tracking
    - At least monthly, for computerized player tracking systems, perform the following procedures:
    - Review authorization documentation for all manual point additions/deletions for propriety



## 543 Tied #1 Finding

- Auditing Revenue 543.24(d)(4)(ii)(B)
  - Establish controls and implement procedures to audit the following operational area:
  - Gaming Promos and Player Tracking
    - At least monthly, for computerized player tracking systems, perform the following:
    - Review exception reports, including transfers between accounts



## 543 Tied #1 Finding

- Promotions and Player Tracking Systems 543.12(d)
  - Variances
    - The operation must establish, as approved by the TGRA, the threshold level at which a variance must be reviewed to determine the cause.
    - Any such review must be documented.

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## Summary of 543 findings

A majority of 543 findings are as it relates to the sections that require;

- -Controls must be established
- -Procedures implemented
- -Thresholds established
- -Actions documented

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## NIGC Training Program

- Revising training approach to be more process driven.
  - "How To" instead of "How Come"
- New workshops Internal Audit (16hr training) TICS/SICS
- In the future Learning Management System
- A call for suggestions!





