### Strategic Plan Performance Measures

<table>
<thead>
<tr>
<th>Measure</th>
<th>FY 2014 Actual</th>
<th>FY 2015 Actual</th>
<th>Status</th>
<th>Benchmark</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continue the Assistance, Compliance and Enforcement (&quot;ACE&quot;) initiative</td>
<td>Site visits conducted</td>
<td>465</td>
<td>596 ▲</td>
<td>500</td>
</tr>
<tr>
<td>Enforcement Actions Notices issued</td>
<td>2</td>
<td>4</td>
<td>—</td>
<td></td>
</tr>
<tr>
<td>Audits conducted - ICA, IA/Fees, Investigative, Self-Regulation</td>
<td>13</td>
<td>14 ▲</td>
<td>12</td>
<td></td>
</tr>
<tr>
<td>- Remedial action taken from findings reported in audits conducted</td>
<td>4</td>
<td>0</td>
<td>—</td>
<td></td>
</tr>
<tr>
<td>- Follow-up not initiated due to audit request of tribe, deferred to TGRA, or no findings</td>
<td>9</td>
<td>11</td>
<td>—</td>
<td></td>
</tr>
<tr>
<td>Phone technical assistance</td>
<td>165</td>
<td>403 ▲</td>
<td>60</td>
<td></td>
</tr>
<tr>
<td>Fingerprint cards processed</td>
<td>71,690</td>
<td>73,402 ▲</td>
<td>67,000</td>
<td></td>
</tr>
<tr>
<td>Audit reports received within timelines</td>
<td>92%</td>
<td>93% ▲</td>
<td>99%</td>
<td></td>
</tr>
<tr>
<td>Fees worksheets received within timelines</td>
<td>80%</td>
<td>84% ▲</td>
<td>99%</td>
<td></td>
</tr>
<tr>
<td>Management contracts approved</td>
<td>0</td>
<td>1</td>
<td>—</td>
<td></td>
</tr>
<tr>
<td>Amendments to management contracts</td>
<td>0</td>
<td>5</td>
<td>—</td>
<td></td>
</tr>
<tr>
<td>Modifications to list of individuals or entities for management contracts</td>
<td>2</td>
<td>3</td>
<td>—</td>
<td></td>
</tr>
</tbody>
</table>

#### Mission Statement:

To work within the framework created by the IGRA for the regulation of gaming activities conducted by sovereign Indian tribes on Indian lands to fully realize IGRA’s goals:

1. Promoting tribal economic development, self-sufficiency and strong tribal governments;
2. Maintaining the integrity of the Indian gaming industry; and
3. Ensuring that tribes are the primary beneficiaries of their gaming activities.

#### Other Notable Items

1. **Overall enhancement of its information technology system by increasing bandwidth and communication speed.**
   - Site visits conducted: FY 2014 - 465, FY 2015 - 596 ▲ (500)
2. **Reorganization of the Division of Finance to improve efficiency and to better support the day-to-day financial activities by grouping major job functions into accounting services, HR/Payroll, financial services, background investigations and fingerprint processing.**
   - Audits conducted - ICA, IA/Fees, Investigative, Self-Regulation: FY 2014 - 13, FY 2015 - 14 ▲ (12)
3. **Upgrade to its agency website to improve functionality, design, and navigation and included social media access on the agency website.**
   - Fees worksheets received within timelines: FY 2014 - 80%, FY 2015 - 84% ▲ (99%)
4. **Creation of new Division of Technology to better leverage technology and telecommunication products, services and solutions in a coordinated, focused manner.**
   - Training events held (Note 1): FY 2014 - 70, FY 2015 - 52 ▼ (70)

#### Commission Priorities:

- Consulting and building relationships with tribal governments; providing technical assistance and training; continuing its regulatory review, and reviewing its internal operations.

- Improving technical assistance and training for stakeholders.
  - Training events held (Note 1): FY 2014 - 70, FY 2015 - 52 ▼ (70)
  - Training hours: FY 2014 - 623, FY 2015 - 572 ▲ (500)
  - Training attendance: FY 2014 - 2,330, FY 2015 - 2,148 ▲ (2,000)
  - Tribes attending training: FY 2014 - 83%, FY 2015 - 91% ▲ (70%)
  - Tribal satisfaction with training: FY 2014 - 99%, FY 2015 - 99% ▲ (85%)

- Improve and update the NIGC regulations.
  - Amended regulations (Note 2): FY 2014 - 1, FY 2015 - 15 ▲ (—)
  - New regulations: FY 2014 - 0, FY 2015 - 0 — (—)
  - Removed or repealed regulations: FY 2014 - 0, FY 2015 - 0 — (—)

- Improve consultation, communication and relationship building with tribal regulatory authorities, and federal and state agencies.
  - Consultations held: FY 2014 - 4, FY 2015 - 4 ▲ (4)
  - Public meetings held: FY 2014 - 1, FY 2015 - 0 — (—)
  - Increase opportunities for engagement: FY 2014 - NIGC website re-design — (—)
  - Increase efficiency, transparency and accountability.
  - Employee policies approved: FY 2014 - 2, FY 2015 - 1 — (—)
  - Employees attending training: FY 2014 - 27%, FY 2015 - TBD ▼ (70%)

#### NIGC Budget Justifications Request

- NIGC Budget Justifications Request: FY 2014 - $20 million, FY 2015 - TBD ▼ (70%)

#### Notes:

- **Note 1:** FY 2015 showed a decrease in SST training events.
- **Note 2:** Minor changes made in 2015 to correct mailing address, grammatical errors, and outdated references.

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The NIGC FY 2015 Performance Dashboard is intended for information purposes.