

NATIONAL INDIAN GAMING COMMISSION
Fiscal Year 2014 Summary Performance Dashboard Report

Other Notable Items
1. The Commission implemented an electronic payment system through Pay.gov for annual fees payments and submission of worksheets.
2. The Commission continued with the Assistance, Compliance, and Enforcement initiative ("ACE") to achieve compliance with IGRA and NIGC regulations through technical assistance and training in order to reduce potential violations and to take enforcement actions only when necessary.
3. The Commission underwent a major upgrade to its information technology infrastructure as part of the Headquarters office move and began its electronic conversion of agency records.
4. The Commission moved its Headquarters office to a new location in a state of the art secure facility to allow the NIGC to provide better services and utilize space more efficiently.

Commission Priorities:
Consulting and building relationships with tribal governments; providing technical assistance and training; continuing its regulatory review; and reviewing its internal operations.

Mission Statement:
To work within the framework created by the IGRA for the regulation of gaming activities conducted by sovereign Indian tribes on Indian lands to fully realize IGRA's goals:
(1) promoting tribal economic development, self-sufficiency and strong tribal governments; (2) maintaining the integrity of the Indian gaming industry; and (3) ensuring that tribes are the primary beneficiaries of their gaming activities

Strategic Plan Performance Measures				
Measure	FY 2013 Actual	FY 2014 Actual	Status	Benchmark
Continue the Assistance, Compliance and Enforcement ("ACE") initiative.				
Site visits conducted	440	465	▲	500
Enforcement Actions Notices issued	1	2	—	
Audits conducted - ICA, IA/Fees, Investigative, Self-Regulation	7	13	▲	12
- Remedial action taken from findings reported in audits conducted	6	4	—	
- Follow-up not initiated due to audit at request of tribe, deferred to TGRA, or no findings	1	9	—	
Phone technical assistance	75	165	▲	60
Fingerprint cards processed	69,305	71,690	▲	67,000
Audit reports received within timelines	93%	92%	▼	99%
Fees worksheets received within timelines	60%	80%	▲	99%
Management contracts approved	0	0	—	
Amendments to management contracts	3	0	—	
Modifications to list of individuals or entities for management contracts	2	2	—	
Improve technical assistance and training for stakeholders.				
Training events held (Note 1)	119	70	▲	70
Training hours	692	623	▲	500
Training attendance	2,588	2,330	▲	2,000
Tribes attending training	81%	83%	▲	70%
Tribal satisfaction with training	91%	99%	▲	85%
Improve and update the NIGC regulations.				
Amended regulations	11	1	—	
New regulations	0	0	—	
Removed or repealed regulations	0	0	—	
Improve consultation, communication and relationship building with tribal regulatory authorities, and federal and state agencies.				
Consultations held	4	4	▲	4
Public meetings held	2	1	—	
Increase opportunities for engagement	social media implemented		—	
Increase efficiency, transparency and accountability.				
Employee policies approved	10	2	—	
Employees attending training	23%	27%	▼	70%
NIGC Budget Justifications Request (Note 2)	\$18 million	\$20 million	—	

Note 1: FY 2014 showed an increase in RGT training events and a decrease in SST training events.

Note 2: FY2014 had office space reductions, the Flowood satellite office closed, and the Headquarters office was moved. Funds were also set aside for the IT upgrades and hiring of staff.

Improving/Within Benchmark	= ▲	Unfavorable Trend	= ▼
Watch/At Risk	= ◆	No Benchmark	= —

