NATIONAL INDIAN GAMING COMMISSION Summary Performance Dashboard Report

Other Notable Items

- A training and technical assistance survey was issued to gaming tribes in 2011. 255 responses from 123 tribes were received to update the training offered.
- 2. A Notice of Inquiry was issued asking tribes to comment on what particular regulations or issues should be reviewed in November 2010. 8 consultations were held and a schedule published in April 2011. 21 potential issues were identified by tribes in the form of amending or potentially creating a new regulation.
- 3. Consultation meetings changed in 2010 from individual to group meetings with a break-out at the end of meetings if individual tribes want to meet with the Commission.
- 4. The Commission went through a strategic realignment in 2011 which created a new organizational structure. It eliminated silos and redundancies. It streamlined 6 Divisions into 3 Divisions.

Commission Priorites:

Consulting and building relationships with tribal governments; providing technical assistance and training; continuing its regulatory review; and reviewing its internal operations.

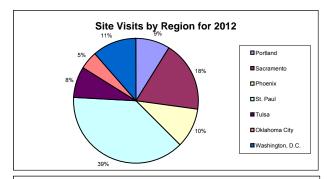
Mission Statement:

To work within the framework created by the IGRA for the regulation of gaming activities conducted by sovereign Indian tribes on Indian lands (1) promoting tribal economic development, self-sufficiency and strong tribal governments; (2) maintaining the integrity of the Indian gaming industry; and (3) ensuring that tribes are the primary beneficiaries of their gaming activities

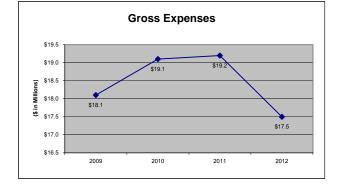
Measure	2011 Actual	2012 Actual	Status	Benchmarl
Continue the Assistance, Compliance and				
Site visits conducted	640	568	A	500
Notice of Violations issued	2	1	_	
Audits conducted	13	21	A	20
Remedial action taken from audits				
conducted	10	15		
Follow-up not initiated due to audit at request of tribe for Class III gaming operation	2	1	_	
Response by auditors to tribal inquiries	443	373	A	350
Fingerprint cards processed	67,724	67,421	A	67,000
Audit reports received within timelines	95%	96%	*	99%
Fees worksheets received within timelines	87%	86%	•	99%
NIGC approved ordinance	100%	100%	A	99%
Operation licensed by tribe	98%	100%	A	99%
Management contracts approved	2	1	_	
Amendments to management contracts	4	6	_	
Modifications to list of individuals or				
entities for management contracts	5	3	_	
Improve technical assistance and training	for stakeholde	ers.		1
Training events held	83	84		7
Training hours conducted	659	748	_	
Attendance at training	2,309	2,013	A	2,000
Tribes attending training	84%	65%	▼	709
Satisfaction with training	86%	93%	A	85%
Improve and update the NIGC regulations	I	1		1
Amended regulations	0	8	_	
New regulations	0	6	_	
Removed or repealed regulations Improve consultation, communication and	0	4	hal regulate	2007
authorities, and federal and state agencies		unding with th	bai regulati	Ji y
Consultations held	23	17		
Public meetings held	23	2		
Increase efficiency, transparency and acco	_			
Employee satisfaction with intranet	31%	28%	▼	609
Employee policies approved	8	5		1
Satisfaction with policies	57%	41%	▼	609
Employees attending training	42%	68%	<u> </u>	709
Gross Expenses		\$17.5 million		saving

Improving/Within Benchmark

Watch/At Risk







NIGC 2012 Performance Dashboard

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Unfavorable Trend

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No Benchmark