National Indian Gaming Commission

Training & Technical Assistance
2011 Survey

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Vice-Chairwoman
Training & Technical Assistance

- **Major initiative of the Commission.**

- Commission views training and technical assistance as an essential component of our mission and our commitment to collaboration with Tribes.

- **Successful regulation depends upon a properly trained, skilled and informed workforce.**

- **Well-targeted training and technical assistance programs provide a foundation that maintains the integrity and success of Indian gaming.**
Training & Technical Assistance

Provided pursuant to 25 U.S.C. §2706(d)

Preventative Measure

- Preempt potential violations
- Decrease compliance issues
- Reduce need for additional regulations
- Enhance operations & performance
Training & Technical Assistance

OBJECTIVES . . .

- Review & Evaluate Program
- Target Training Activities/Agency Resources
- Identify Partnerships
- Improve Offerings
- Maximize limited resources/improve participation/Better meet Tribal concerns
596 surveys sent to tribal leadership, gaming commissions, operations personnel on Jan. 13, 2011

255 responses received

123 gaming tribes (50%) participated in the Survey
Survey Results

AND THE SURVEY SAYS . . .

- 48% of respondents indicated they have attended NIGC training

- Barriers to participation include:
  - Funding
  - Distance
  - Awareness of what NIGC offers
  - Time
Survey Results

AND ABOUT . . .

- Rankings of Current Courses
  - ↑ need for “IT” and internal audit related courses
  - On-going preference for fundamentals
  - Decreased demand for “pre-gaming” courses

- Current Curriculum
  - Refresher courses
  - Advanced courses
Highest Ranked Courses

Percentage Rates of Courses Selected

- Regulating Gaming Technology
- Gaming Forensics
- IT MICS
- Internal Audit - An Overview
- Slot Machine Compliance
- IT
- IT - An Overview
- Tribal Gaming Commissions - Duties & Responsibilities
- Resources for TGRAs

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Lowest Ranked Courses

Percentage Rates of Courses Selected

- Management Contract Requirements
- NEPA Basics
- Management Contractor Background Investigations
- Liquidity-An Overview
- Basic IGRA/Prerequisites to Conduct Gaming
- Credit
- Eligibility of Land for IGRA Gaming
- Bingo & Pull-Tabs Manual Game
- Pari-Mutuel
- Keno

04/07/11
National Indian Gaming Commission
Survey Results

Results confirmed that NIGC needs to tailor course offering to align with priorities of tribal government and operations positions.

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<td>Regulating Gaming Technology</td>
<td>Enterprise Risk Management</td>
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<td>IT- An Overview</td>
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Survey Results

AND FINALLY . . .

- Identified Preferences
  - Overcome barriers to participation
  - Advanced, practical and “refresher” courses
  - Game Technology and Audit training
  - IT and practical “hands-on” type courses
  - Increased use of available technology
Next Steps

- The executive summary will be posted on our website.
- A new course catalog will be developed.
- More requested & advanced courses to be offered.
- Research & develop potential partnerships.