## NATIONAL INDIAN GAMING COMMISSION

Other Notable Items

Fiscal Year 2021 Summary Performance Dashboard Report

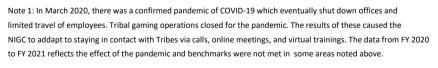
Other Notable Items	Stra
1. The Commission issued a letter	
regarding changes to the MOU related	Goa
to the FBI CHRI and requested Tribal	Trai
input.	Trai
2. The Commission began hosting	Site
meetings and issued memos on the	Con
NIGC Commission updates regarding	Pot
various topics.	Goa
3. The Commission issued a Bulletin	Trai
on IGRA and Sports Book Operations	Trai
that provided guidance to Tribes who	Trib
are considering the operations of	Pres
sports books on Indian lands.	NIG
4. The Commission issued a letter	NIG
regarding an update on NIGC effort to	Goa
enhance and improve Agency	Eng
outreach and collaboration.	Trai
5. The Commissionissued a letter	ITV
regarding the Tribal Consultation	NIG
Plan and other topics.	NIG
6. The Commission issued guidance	Goa
on COVID-19 to Tribes and employees.	Trai
	Con
<b>Commission Priorities:</b>	Goa

Consulting and relationship building with Tribal governments; Provide technical assistance and training; Continue regulatory review; and Review Agency internal operations.

## Mission Statement:

To (1) promote tribal economic development, self-sufficiency, and strong tribal governments; (2) maintain the integrity of the Indian gaming industry; and (3) ensure that Tribes are the primary beneficiaries of their gaming activities.

	FY 2020	FY 2021		
Measure	Actual	Actual	Status	Benchmark
Goal 1: Gamesmanship (See Note 1)				•
Training courses on gamesmanship	8	3	Δ	
Training attendance for gamesmanship	279	377	Δ	40
Site visits conducted	255	449	Δ	50
Confirmed gamesmanship violations	9	1	٥	
Potential gamesmanship issues from review of audits	29	11	٥	
Goal 2: Strong Workforce				
Training events held annually	40	42	Δ	4
Training attendance total	7231	27094	Δ	200
Tribe satisfaction with training	96.03%	90.00%	Δ	859
Presentations available on Agency website	142	58	Δ	6
NIGC employee internal training events	13	8	Δ	
NIGC employee challenges in FEVS (negative ratings 35%+)	0	0	Δ	
Goal 3: Technology				
Engagements on technology and best practices	44	21		5
Training courses on technology	2	9	Δ	
ITVA's conducted	8	11	Δ	1
NIGC internal IT issues resolved	451	3616	_	
NIGC internal network security patches done	118	52	_	
Goal 4: Rural Outreach				
Training courses offered to small and rural	5	1		
Consultations with Tribes on regulation changes	0	2	Δ	
Goal 5: Operational Excellance	•			
Percent change on improving employee performance	No Data	No Data		+22
Percent change on supporting employee work/life balance	-2%	+3%	Δ	+25
Percent NIGC annual budget timeframe target met	100%	100%	Δ	1009
Percent NIGC financial reports delivered on time	100%	100%	Δ	1009
Annually inform Tribes on NIGC resources (ex. GGR)	Reported	Reported	-	



Improving/Within Benchmark	= Δ	Unfavorable Trend	= 🗆
Watch/At Risk	= 0	No Benchmark	=





