The NIGC FY 2019 Performance Dashboard is intended for information purposes.

### Other Notable Items

1. The Commission hosted a conference at commemorating and evaluating the impacts of Indian Gaming for the 30th Anniversary of the IGRA which was enacted on October 17, 1988.

2. The Commission released a response on the CJIS Audit results which resulted in CJIS policies.

3. The Commission made major changes to the NIGC IT infrastructure and upgraded its e-mail system to Office 365. This allowed the use of Office Teams for meetings.

4. The Commission updated the NIGC Records Management policies and updated the Records Schedules which were approved by NARA.

### Strategic Plan Performance Measures

<table>
<thead>
<tr>
<th>Measure</th>
<th>FY 2018 Actual</th>
<th>FY 2019 Actual</th>
<th>Status</th>
<th>Benchmark</th>
</tr>
</thead>
<tbody>
<tr>
<td>Training courses on gamesmanship</td>
<td>16</td>
<td>13</td>
<td>Δ</td>
<td>7</td>
</tr>
<tr>
<td>Training attendance for gamesmanship</td>
<td>496</td>
<td>546</td>
<td>Δ</td>
<td>400</td>
</tr>
<tr>
<td>Site visits conducted</td>
<td>598</td>
<td>575</td>
<td>Δ</td>
<td>500</td>
</tr>
<tr>
<td>Confirmed gamesmanship violations</td>
<td>4</td>
<td>12</td>
<td>ø</td>
<td>0</td>
</tr>
<tr>
<td>Gamesmanship violations remedied</td>
<td>4</td>
<td>11</td>
<td>ø</td>
<td>0</td>
</tr>
</tbody>
</table>

### Goal 2: Strong Workforce

- Training events held annually: 55 vs. 59, Δ 42
- Training attendance total: 8358 vs. 10905, Δ 2000
- Tribe satisfaction with training: 92.90% vs. 92.50%, Δ 85%
- NIGC employee internal training events: 11 vs. 4, Δ 6
- NIGC employee challenges in FEVS (negative ratings 35%+): 0 vs. 1, Δ 1
- Engagements on technology and best practices: 55 vs. 80, Δ 50
- Training courses on technology: 7 vs. 8, Δ 6
- ITVA’s conducted: 12 vs. 13, Δ 12
- NIGC internal IT issues resolved: 132 vs. 220, –
- NIGC internal network security patches done: 48 vs. 106, –

### Goal 3: Technology

- Site Visits by Region for FY 2019

### Summary of Training FY 2019

- Professional Organization: 18
- Site Specific Training: 30
- RTC Courses: 8
- Human Trafficking Course: 3
- NIGC Employee Training: 2

### Mission Statement:

To (1) promote tribal economic development, self-sufficiency, and strong tribal governments; (2) maintain the integrity of the Indian gaming industry; and (3) ensure that Tribes are the primary beneficiaries of their gaming activities.