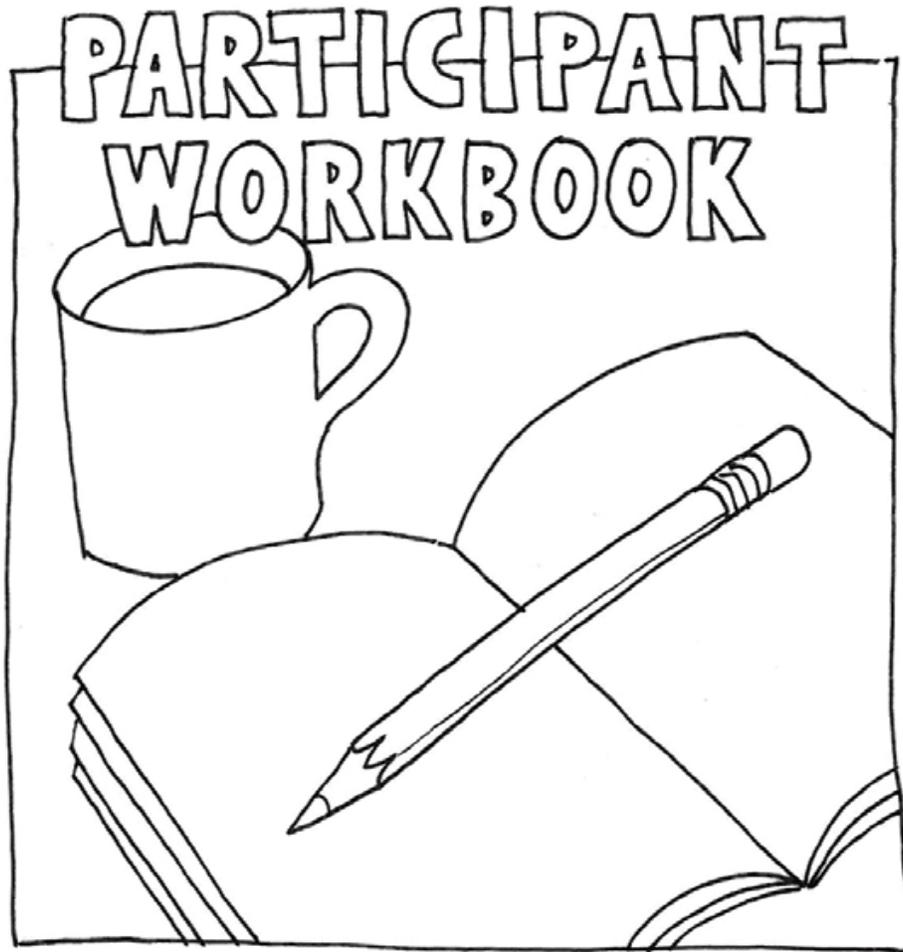




IT Boot Camp



Information Technology Threats

Why?



Why is Ransomware So Common?

- Phishing and Other Social Engineering Attacks
- Poor User Controls
- Poor Logical Security
- Insufficient Data Backups
- User Education

543.20(f) 543.20(e) 543.20(j)

Ransomware continues to be profitable for thieves and attackers in part, because of the prevalence, ease, and cost effectiveness of phishing and other types of social engineering attacks.

Damage is most strongly felt when there are insufficient data backups. The attacker cannot ransom something that has a copy elsewhere.

NOTE: _____



Persistent Threats – Social Engineering

SOCIAL? ENGINEERING



"Any act that influences a person to take an action that may or may not be in their best interest." – Social Engineer Inc.

"Social engineering is the act of tricking someone into divulging information or taking action, usually through technology." - NortonLifeLock

Many Types:

- Phishing
- Spear phishing
- Baiting
- Quid Pro Quo
- Vishing (Voice phishing)

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NIGC uses industry standard software to automate much of the process of finding vulnerabilities.

Tenable Nessus and **Metasploit** are two of the most well known utilities.

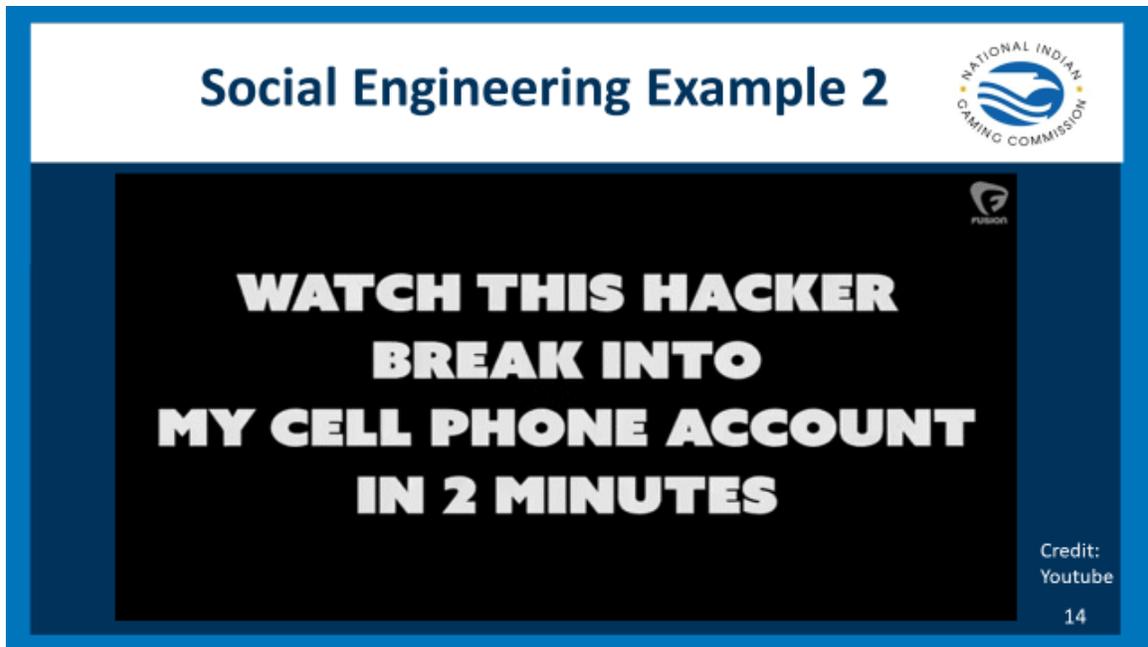
The respective software bases the severity of the vulnerabilities off published databases from:

- NIST (National Institute of Standards and Technology)
- CVSS (Common Vulnerability Scoring System)
- NVD (National Vulnerability Database)

See also:

<https://nvd.nist.gov/vuln-metrics/cvss/v2-calculator?vector=AV:N/AC:L/Au:N/C:P/I:P/A:P>

NOTES



Hacking is not limited to just breaking into a computer.

Via Social Engineering, the process can be about:

- Influence
- Manipulation
- Elicitation
- Psychology
- Profiling
- Facial and Body Language
- Emotional hijacking
- Misdirection
- Information gathering

NOTES

For detailed steps and advice on formulating a Disaster Recovery Plan or Backup Continuity Plan see:
ITIL Continuity Management, also ISO 22301 and other industry standards.

Backup Continuity Plans





- ITIL Continuity Management
- ISO 22301
- Identify Critical Areas
- Identify Responsible Parties
- Identify Recovery Procedures
- Annual Testing - 543.20(j)(3)

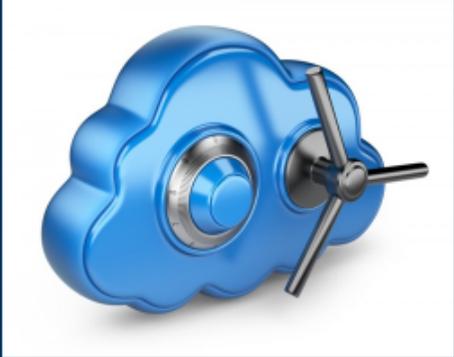
15

Basic steps involve identifying critical areas, their respective responsible parties, and then documenting the recovery procedures.

Many of these policies and procedures may already be covered with 543.20(j)(3) in your annual testing of Data Backup procedures.

NOTES

Mitigating Risk



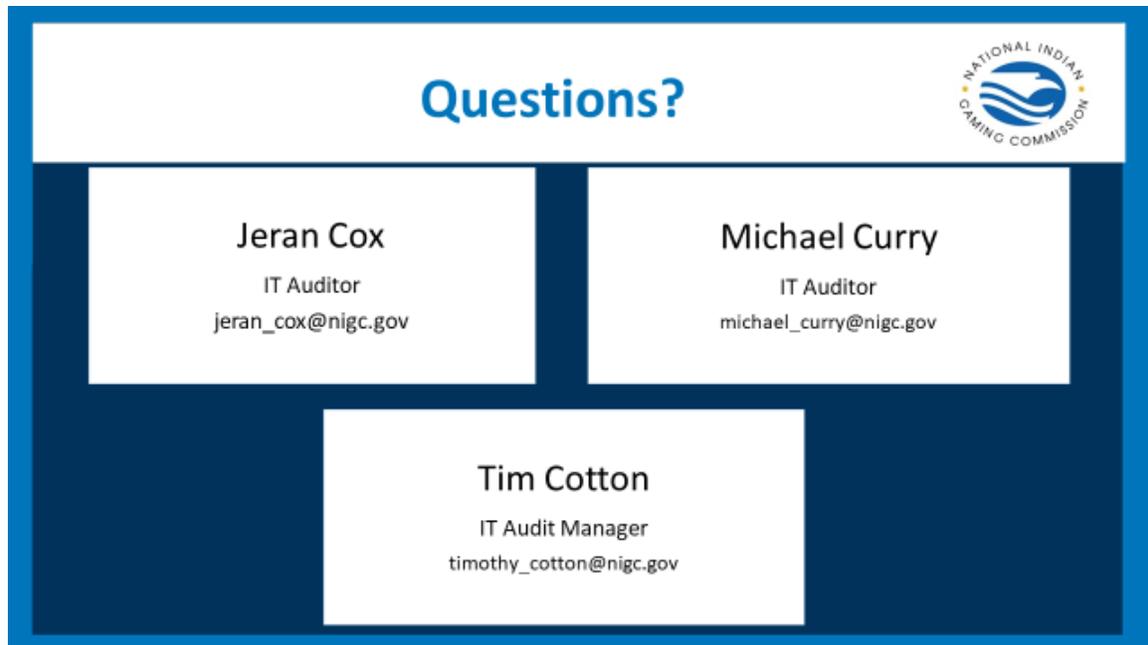
- Data Backups
 - 543.20(j)
 - Recovery Procedures
 - Tested Procedures
- Incident Management
 - 543.20(i)
 - BCP (Backup Continuity Plan)

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To reduce the impact after an attack has already occurred and damage has been done, it is important to have strong controls regarding data backups and incident management.

- Not just to have the controls, but to have documented the appropriate steps to take in the event of an attack.

NOTES



Questions?

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Thank you for your participation and attending this session of the Information Technology Boot Camp!

After you log out you will receive a Survey. We ask that you complete the survey as the feedback helps us to get better at what we do!

We hope that you will join us for the next session.

NIGC Training can be reached at traininginfo@nigc.gov