Attached is the newest CJIS Information Letter, our newest request form, and instructions for your review. Please read over the Information letter so you will be aware of the changes that will be taking place.

These changes will assist those individuals who experience difficulty in providing good quality fingerprints. We ask that you pay particular attention to the 2nd page, bullet 4 under "Fingerprint Impressions are Determined to be Illegible."

Currently, the CJIS Division processes both L0008 messages:

1) The Quality of the characteristic is too low to be used.

2) The Quality of the characteristic is too low to be used. Candidate(s) were found. Please resubmit a new set of fingerprints for comparison to the candidate(s).

Beginning in July, we will no longer process the L0008 rejection code that does not contain the language "Candidate(s) were found."

During processing, all fingerprint submissions receive a simultaneous biometric and biographic search.

When the L0008 message “The Quality of the characteristic is too low to be used” is returned, it means that during the simultaneous biometric and biographic search it was determined that the individual had no criminal history based on the biographic data provided on the fingerprint card, therefore it is unnecessary for contributors to request a Name Check.

It is at each individual agency’s discretion whether they wish to accept the biographic results without resubmitting a new set of fingerprints for biometric comparison.

It continues to be the FBI’s position that the biometric comparison of fingerprints is the most accurate way to determine the identity of an individual.

If you have questions or need assistance, please contact us.